

Title: Manager, Chief Engineer
Department: Site Operations
Reports to: Director, Site Operations
Location: Santa Clara, CA or Ashburn, VA
Job Status: Full-Time

About Vantage Data Centers

At Vantage, we run some of the most customizable and scalable data centers in the world, with a meticulous focus on efficiency, operational excellence, reliability, testing, and maintenance. With campuses in Santa Clara CA, Quincy WA, and Ashburn VA, we support the most demanding of large enterprises, technology companies and service providers. Vantage Data Centers was founded on the principle that modern-day data center design should evolve in innovative ways that lead to dramatic gains in energy efficiency. Years later, we're still leading that charge. It's through our focus on efficiency, collaboration, and operational expertise that our customers and company continue to excel.

Site Operations Department

The Site Operations Department is responsible for the overall health of all mechanical and electrical systems, building maintenance, and performance of all data modules in our data centers. The team is staffed 24 x 7 onsite with Critical Facility Engineers (CFEs) on each shift. This team is the face of Vantage to our customers and the first line of defense regarding the uptime of our campus as well as the performance of our customer installations. Using a Critical Maintenance Management System (CMMS) to plan and track work needed, the Site Operations department performs all preventative and corrective maintenance. Our culture expects and rewards team performance that engages directly with the customers and the facility infrastructure. This is a team that does most of the actual work versus calling upon vendors. As a result, we provide superior service that is faster and more cost effective.

Position Overview

The Manager, Chief Engineer will manage a team of CFEs with direction from the Director of Operations. This position will oversee workflow/work order management, training plans, event management, customer communications, hiring and performance management of their assigned CFE team. Our CFEs are respected, well-trained, customer-focused and some of the best facilities engineers you will find in the industry. This position will leverage your extensive experience to help guide the team in some of the more challenging aspects of maintenance in areas such as: critical MOP development, testing plans, sparing approaches, capital planning, end-of-life replacement and expansion of existing facilities while eliminating risk to our customers and their businesses.

While this position is leadership-focused, the intent is to be a Chief Engineer first and a people manager second. And while this role is not a 'regular' Critical Facilities Engineer position, if you are not someone who could pick up the tools and do the job yourself, if needed, then this position is probably not for you. Our intent is to elevate our team with a Chief Engineer who has 'been there, done that' and can show others how it should be done as well.

Essential Job Functions

- Daily management and administration of the engineering & operations functions at the facility with the objectives of safely and effectively operating machinery and building systems
- Hold employees accountable on preventive/corrective maintenance of facility equipment
- Encourage and foster a team-oriented environment through positive feedback

- Manage contracted service work at the facility, including understanding and developing the scope of service, bidding, awarding and administering any contracts

Duties

- Train CFEs, as appropriate, in new processes and procedures
- Direct and maintain the site-specific preventive maintenance and work order program
- Understand the engineering and operational aspects of the building systems and recognize system performance deficiencies immediately and respond to operational and emergency situations
- Using your knowledge of the systems in place, coupled with performance data collected, evaluate the performance of systems and suggest cost-effective improvements to service and operating efficiency
- Ensure the availability of an adequate inventory of tools and other supplies to operate the building
- Protect and improve the value of our assets and ensure that building machinery and systems meet or exceed their expected life
- Organize administrative functions related to site operations, such as a work orders and maintenance activities, budgets, etc.
- Assist with the preparation of operational and capital portions of the budget
- Ensure that major projects performed at the building are properly planned, executed and closed out in accordance with best current practices in our industry
- Oversee the activities of contractors working within the building

Job Requirements

- Bachelor's degree in engineering, business or related field, or equivalent work experience required
- 5+ years of experience in facility/plant engineering and maintenance supervision, strongly preferred
- 5+ years of direct managerial experience and interpersonal skills, strongly preferred
- Universal CFC certification required, or obtained within first year of employment
- Proven record of excellent internal and external customer service
- Ability to communicate well in both oral and written reports
- Proficiency in Microsoft Office, Outlook, Word, Excel and building automation systems

Candidates should submit resumes to: jobs@vantagedatacenters.com. Include the position name in the subject line.